



What is the **"Readiness to Serve"** fee?

The *"Readiness to Serve"* fee is the fixed-rate cost applied to cover system maintenance, supporting customers, and the portion of the Department of Public Services that is reserved for water & sewer. Every property where there is a water meter present and connected to the system is assessed a Readiness to Serve fee, whether its occupants are utilizing water or not. All accounts are considered **"active"** with the Department of Public Services unless:

[1] the house or building has been torn down, [2] the service line has been cut/severed from the city's water main & sewer line, or [3] the house or building is vacant **AND** registered with the Building Department as a vacant property. If one of these exist, then the account will be changed to **"inactive"** and the Readiness to Serve fee will not be assessed.

নথিপত্র বা দলিল পত্র গুলি সম্পূর্ণ করতে বা বোঝার জন্য অনুবাদ পরিষেবার দরকার হলে অনুরোধ করতে বিভাগীয় প্রধানের সাথে যোগাযোগ করুন।

إذا كانت هناك حاجة إلى خدمة الترجمة لأكمال المستندات أو فهمها، الرجاء التواصل بإدارة القسم لطلب المساعدة